# **Rajeshwary Traders & Suppliers**

## SHIPPING POLICY

All orders are processed within 1 to 3 business days (excluding weekends and holidays) after receiving your order confirmation in the website/email. You will receive another notification when your order has shipped. The items for confirmed orders will be shipped within 7 days from the order confirmation date.

Please note that there may be delays due to a high volume of orders, any uncalled-for situation like political unrest, severe type natural calamity or postal service problems that are outside of our control.

**Domestic Shipping Rates and Estimates** 

**Shipping Charges:** Shipping charges for your order will be calculated and displayed at checkout.

Free shipping for orders for INR 500.00 and more.

For order value <INR500.00 you can choose any option below and the shipping charges will be applied as outlined in the table below.

Shipping option	Estimated delivery time	Shipping Charge in INR
Option 1	1 to 3 business days	60
Option 2	4 to 7 business days	40

#### Local delivery

Free local delivery is available for orders over INR300 within 5 km radius of our business address. For order <INR 300 there will be a charge of INR20 within 5 km radius. Outside 5 km within West Bengal there will a charge of INR40 flat rate.

Deliveries are made from 8AM-8PM on Monday - Saturday. We will contact you via text message with the phone number you provided at checkout to notify you on the probable date of the arrival of the consignment.

### In-store pickup

After placing your order and selecting local pickup at checkout, your order will be prepared and ready for pick up within 1 to 3 business days. We will send you an email when your order is ready along with instructions.

Our in-store pickup hours are 9 AM - 6 PM on Monday to Saturday. Please have your order confirmation email with you when you come.

#### **International Shipping**

International Shipping will be made as per negotiation with the buyer and Letter of Credit/Proforma Invoice terms.